# AG3000p

Irrigation Magmeter Instructions













General Information	
General Information	Page 3
Features	
Specifications	
Dimensions	
Accuracy	
Flow Rate	Раде 6
Installation	
Straight Pipe Recommendations	Page 7
Full Pipe Recommendations	
Positioning the Meter	
Installing Gaskets Tightening Flange Bolts	
Equalization and Grounding (Metal and Plastic Pipe)	
	age 10
Connections	D 11
General Cable Information	
Cable Gland Opening and Sealing Cable Installation	
Wiring Diagrams	
Cable Wiring Table	
Configuration	J
-	5 46
Sourcing Mode Output Application	Page 16
Sinking Mode Output Application	
Analog (4-20mA Current Loop) Output Application	
Pulse Output	
Analog (4-20mA) Output	
Modbus Output	
Digital Output	
Operation	
Changing Flow Meter Settings - Home Screen and General Navigation	Page 19
Changing Flow Meter Settings - Changing Total Direction/Resetting Totalizers	
Changing Flow Meter Settings - Entering Menu System	Page 19
Changing Flow Meter Settings - Making Selections	
Changing Flow Meter Settings - Standard Menu Options Options	Page 20
Changing Flow Meter Settings - Special Submenu	
To Change a Passcode	
Power Indicators	Page 22
Troubleshooting & Error Messages	
Problem	
Probable Cause	
Things to Try	
Error Messages	Page 23
Warranty	
Seametrics Limited Warranty	Back

Note: These instructions cover the AG3000p. For details on the AG3000 or AG3000r, see the AG3000 or AG3000r Irrigation Magmeter Instructions.

The **AG3000 Series** is a spool-type electromagnetic flowmeter for use in irrigation applications in 2" to 12" pipe. With no moving parts, these meters provide unobstructed flow and are resistant to wear from debris found in ground or surface water. Little maintenance is required because there are no bearings to wear out or propellers to stop turning. Minimal straight pipe requirements allow AG3000 meters to be used in piping configurations where there is little space between the meter and an elbow.

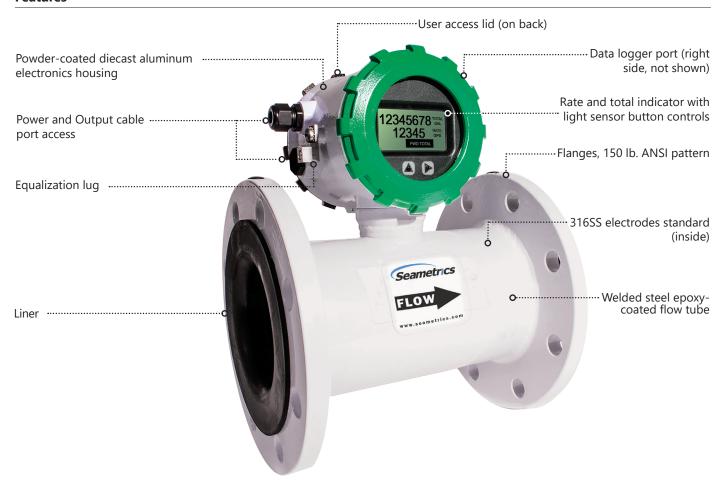
The AG3000p is available as either AC or DC powered, with battery backup. Both rate and total indication show on the meter mounted display. Bidirectional flow reading is standard with totals available in forward, reverse, net flow, batch forward flow, and batch reverse flow. Built-in data

logging is available as an option for secure flow logging.

Scaled pulse and 4-20mA outputs are standard. One additional output can also be added, such as Modbus®, or high speed digital.

The AG3000 Series is CE certified and IP68 for burial, or applications where the meter may be under water for prolonged periods of time. All meters are provided with a security seal to protect against unauthorized access. The seal can be broken by an authorized agent to replace the battery pack or field install a power/output cable. The cable(s) are field installed.

### **Features**



No moving parts

# **Specifications\***

Pipe Sizes		2", 3", 4", 6", 8",	10", 12"						
Flanges		150 lb. ANSI Pattern							
Pressure	ressure 150 psi (10.3 bar) line pressure								
Temperature	Operating	10° to 140° F (-	12° to 60° C)						
	Storage	-40° to 158° F (-	-40° to 70° C)						
Accuracy			ing on AG3000p and num flow rate of 10		6 AG3000), ±0.02	5% of full-scale flow	from low flow		
Low Flow Cut	off	0.5% of maxim	um flow rate						
Material	Body	Welded steel, e	poxy-coated						
	Liner	Polyurethane/N	loryl®						
	Electronics Housing	Powder-coated	diecast aluminum						
	Electrodes	316 stainless st	eel standard/ Haste	lloy optional					
Display	Туре	128x64 dot-ma	trix LCD						
	Digits	5 Digit Rate			8 Digit Total				
	Units	Rate Volume U	nits	Rate Time Units	Total Volume Ur	nits			
	Please Note: All AG3000 meters are factory set for gallons per minute (GPM) rate and acre feet total. If other units are required, they can be set in the field.	Gallons Liters Barrels(42 gal) Cubic Feet Cubic Meters	Million Gallons <sup>2</sup> Mega Liters <sup>2</sup> Imperial Gallons Million Imperial Gallons <sup>2</sup>	Second Minute Hour Day	Gallons Gallons x 10 Gallons x 100 Gallons x 1000 Million Gallons Liters Kilo Liters Mega Liters	Barrels (42 gal) Cubic Meters Cubic Meters x 1000 Cubic Feet Cubic Feet x 100 Cubic Feet x 1000 Second Foot Day Million Cubic Feet	Gallons		
	Bidirectional <sup>1</sup>	Forward Total, I	Reverse Total, Net To	otal, Batch Forwar	d Total, Batch Re	verse Total <sup>3</sup>			
Power	DC Power	9-36 Vdc @ 250	mA max, 30 mA av	verage					
	Battery Backup (Not for use as primary power)		nits: One lithium 7.2\ nits: One 9V alkaline			l.			
	AC Power	100-240Vac, 50/60Hz, 0.12A (AG3000p and AG3000r only)							
Scaled Pulse	Signal	Current sinking	pulse, isolated, 36 \	Vdc at 10 mA max	(				
Output	Pulse Rates	minimum pulse				one-half of pulse pe ion meters, pulse wi			
Options	4-20mA Current Loop	Isolated, passiv	e, 24Vdc, 650 Ω max	kimum current loc	op				
	High Speed Digital	Isolated, open	collector, 24 Vdc (AG	3000p only)					
	<b>Serial Communications</b>	inications Isolated, asynchronous serial RS485, Modbus® RTU protocol							
	Sensus Smart Output	Connects to Sensus SmartPoint 510M							
Cable	Power/Output Cable	20ft (6m) standard length polyurethane jacketed cable—for power and outputs (lengths up to 200' available).							
Conductivity		>20 microSiemens/cm							
Empty Pipe D	etection	Hardware/softv	vare, conductivity-b	ased					
Regulatory		C € (EN 61326)	CSA/CUS 🐠						
Environmenta	al	NEMA 6P, IP68	(10ft (3m) depth, co	ontinuously)					

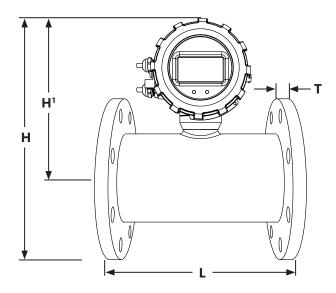
Modbus is a registered trademark of Schneider Electric.

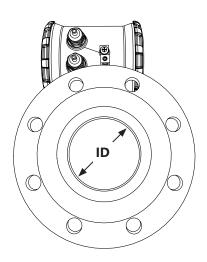
<sup>\*</sup> Specifications subject to change. Please consult our website for the most current data (www.seametrics.com).

<sup>&</sup>lt;sup>1</sup> If forward and reverse flow data needs to be sent to another device, either the Digital or Modbus output is required. <sup>2</sup> Rate Time Unit is available in Day only.

<sup>&</sup>lt;sup>3</sup> Forward and reverse flow totals are non-resettable. Batch forward and batch reverse totals can be reset.

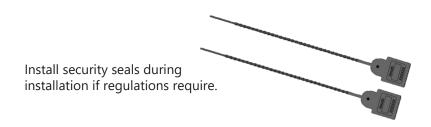
# **Dimensions**



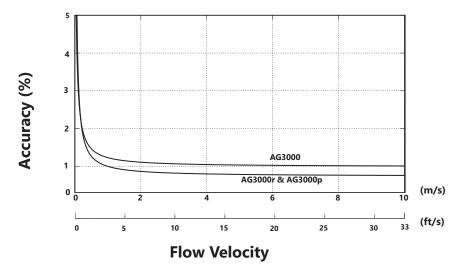


AG3000	L	-	Н	ļ <sup>1</sup>	ŀ	+	1	Γ	ı	ID	Bolt Holes	<del></del>	y Weight 000p
Meter Size	inch	mm	inch	mm	inch	mm	inch	mm	inch	mm	#	lbs	Kg
2"	7.9	200	7.8	198	10.8	274	.62	15.7	1.76*	45*	4	21	9.5
3″	7.9	200	8.35	212	12.1	307	.62	15.7	2.68*	68*	4	27	12.3
4"	10.12	257	8.6	218	13.1	332	.62	15.7	3.12	79	8	34	15.5
6"	12.09	307	9.4	239	14.9	378	.69	17.5	5.05	128	8	50	22.5
8"	14.14	359	10.4	264	17.15	435	.69	17.5	6.44	164	8	71	32
10"	18.08	459	11.5	292	19.5	495	.69	17.5	8.61	219	12	130	59
12"	19.68	500	12.5	317	22	559	.81	20.6	10.55	268	12	170	77
Flanges	nges Standard ANSI 150 lb. drilling								Cable	e 1 lb.			

Note: 'L' dimension is total from liner face to liner face

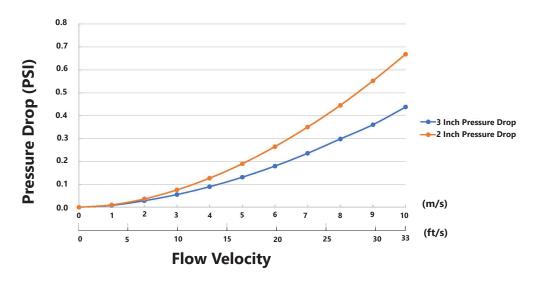


# AG3000 Accuracy



2" & 3" Pressure Drop

Note: No pressure drop in 4"-12" meters

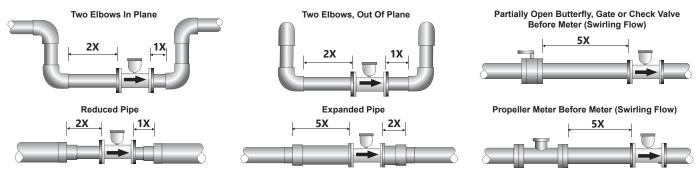


Flow Rate (2" - 12")

Pipe Size (Inches in diameter)	2"	3″	4"	6"	8"	10"	12"
Max Flow Rate (Gallons/Minute)	321	722	1285	2891	5140	8031	11565
Cut-off (min) Flow Rate (Gallons/Minute)	2	4.0	6.43	14.46	25.70	40.15	57.82
Max Flow Rate (Liters/Second)	20.25	46	81	182	324	507	730
Cut-off (min) Flow Rate (Liters/Second)	0.13	0.23	0.41	0.91	1.62	2.54	3.65
Max Flow Velocity (Meters/Second)	10	10	10	10	10	10	10

### **Straight Pipe Recommendations** (X = diameter)

**NOTE:** These configurations are to be used as general guidelines and do not cover every possible installation. A combination of two or more obstructions will require additional straight pipe. If there is any concern about the length of pipe required for a specific application, please contact your local dealer.



**Installing a meter after a pump.** Most meters will be installed in systems with some sort of pump, and while the pump is unlikely to have a negative effect on meter performance, there are some situations where understanding the effect the pump has on the flow profile, and by extension on the meter will be of utmost importance.

Air vents should be installed in the same unobstructed pipe run as the meter and should be located relatively close to the meter. Constant bleed air vents are recommended because simple check type air vents will not open once the system is under pressure and an accumulation of air can build up behind them. Significant amounts of air entrained in the flow of water, wildly erratic flow profiles and water that travels through the pipe with significant swirl will cause the meter to read erratically, sometimes very erratically, or not read at all. Therefore, the designer or installer must reduce or eliminate these issues when they are likely to occur.

Every installation is different, but we can offer some general guidelines when it comes to the placement of your pump and meter. And again, in most cases, the pump will have no, or very little effect on the meter's performance, but some care should be taken to assure your installation has the best chance for success.

Confirm there is adequate head to insure a full pipe of water through the meter (a valve downstream of the meter may be required).

**Vertical Turbine Pumps** drawing from deep wells, or from well under the surface of the water will generally have very little effect on the flow profile of the water by the time the water reaches the meter.

**Short Coupled Lift Pumps** can, but will not necessarily, cause an erratic or swirling flow profile. Care must be taken during system layout to avoid these issues. The inlet of these pumps will be located near the surface of the water supply and can both suck air from the surface and swirl the water around the pump. This swirling water itself may be a contributing factor of poor flow profile and also lower the surface of the water over the pump inlet.

Propeller Meter After Meter

Partially Open Butterfly, Gate or Check Valve After Meter

2X

The absolute minimum depth of the inlet of the pump can be calculated using this formula,

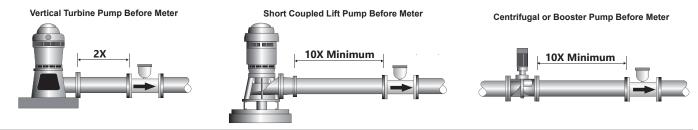
S=D+(0.574Q/D^1.5) Where S=Submergence in inches D=Pump bell diameter in inches Q=Flowrate in gallons per minute

Note: to raise D to the power of 1.5 (3/2) as shown in  $D^1.5$  Take the square root of D and cube the result.

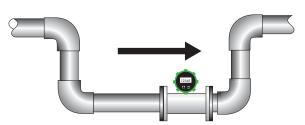
Be sure to calculate from the minimum water level during all seasons of pump operation.

If the water supply will be located in a confined area such as canal turn out, and especially if the turnout ends in a cylindrical vault, the motion of the pump can result in significant swirl of the water being sucked through the pump and this will cause the meter to perform poorly. Be sure to take steps to keep the water from swirling or meter performance will be affected.

**Booster Pumps before the meter** can also cause swirl or an erratic flow profile. If a booster pump is located before the meter, it must be located far enough upstream that the flow profile has a chance to return to normal. Every case will be different, but we recommend a minimum of at least 10 pipe diameters after the booster pump and before the meter. By the very nature of their purpose, booster pumps will also cause low pressure in the pipe upstream of the pump. If this low pressure falls low enough, it may open any air vent upstream of the pump which will cause air to enter the water stream. In this case, the entrained air will likely cause the meter to go into an empty pipe state.

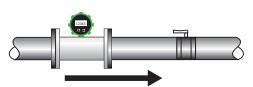


# **Full Pipe Recommendations**



**Recommended:** 

Keep pipe full at meter for accuracy



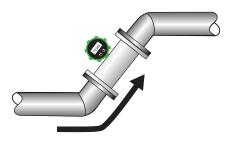
**Recommended:** 

Keeps pipe full at meter for accuracy



Not Ideal:

Post-valve cavitation can create air pocket



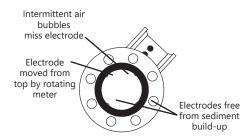
Recommended:

Allows air to bleed off



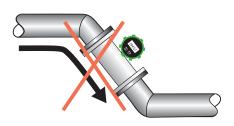
Recommended:

Allows air to bleed off



**Recommended:** 

Improved accuracy results from unimpeded electrodes



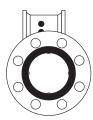
Not Ideal:

Air can be trapped



Not Ideal:

Air can be trapped



Not Ideal:

Air bubbles and sediment on the electrodes can affect accuracy

### **Positioning the Meter**



CAUTION: These flow sensors are not recommended where installation may expose the flow sensor to boiler pressure and temperature. Maximum recommended operating temperature is 140° F (60° C).

ATTENTION: Ces capteurs de débit ne sont pas recommandés là où l'installation peut exposer le capteur de débit à la pression et à la température de la chaudière. La température de fonctionnement maximale recommandée est de 140 °F (60 °C).

These meters can be installed horizontally, vertically (with upward flow), and in any radial position. Using a check valve on the upstream side of the meter, and/or an air vent (vacuum relief valve) in the same, unobstructed run of pipe as the meter, is required in any installation where the meter may be exposed to suction when the system is not in normal operation. Suction can cause damage to the liner. Liner damage caused by suction, without the use of a check valve and/or air vent, may void the warranty.

**Straight Pipe Recommendations.** The AG3000 requires straight pipe before and after the meter for best accuracy. However, the ability of electromagnetic meters to average the flow across the entire pipe allows for shorter straight pipe recommendations than most mechanical meters (see page 7).

**Full Pipe Recommendations.** To prevent false readings, this meter is designed to indicate 'EMPTY PIPE' if one or more electrodes is exposed. For highest accuracy, install the meter so that the pipe will be full when there is flow. If air bubbles may be present in the pipe or sludge accumulation is an issue, rotate the meter by one flange hole to position the control housing at a 45° angle (see diagrams on page 8).

**Fittings.** The meters have ANSI 150 lb. drilled flanges and will mate with any other ANSI 150 lb. flanges. *See table on page 10 for flange bolt tightening torque specifications.* 

**Calibration.** The AG3000 is factory-calibrated before shipping. The frequency of recalibration will depend on the needs of each application and local regulatory policies.

Chemical Injection. When an AG3000 meter is used in a chemical injection application, the chemical injection point must be placed downstream of the magmeter OR far enough upstream for complete mixing to occur before the fluid reaches the meter. When unmixed chemical alternates with water passing through the meter, the rapid changes in conductivity may cause sudden spikes and drops in the meter's reading, resulting in inaccurate measurement. The magmeter will restabilize, however, with a steady flow of fluid of uniform conductivity.



**CAUTION:** In chemical injection applications, install chemical injection point downstream of magmeter, or far enough upstream to allow complete mixing of fluids.

ATTENTION: dans les applications d'injection de produits chimiques, installez le point d'injection de produits chimiques en aval du débitmètre électromagnétique ou suffisamment en amont pour permettre un mélange complet des fluides.



NOTICE: Do not install a magmeter downstream of a pressure or proportional control valve.

AVIS: N'installez pas de débitmètre magnétique en aval d'une vanne de régulation de pression ou proportionnelle.

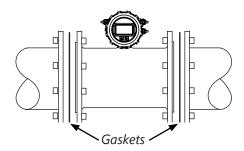
### **Installing Gaskets**



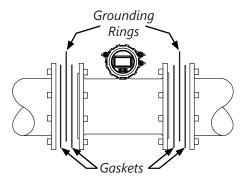
**NOTICE:** Gaskets are required at all iunctions.

**AVIS:** Des joints sont requis à toutes les jonctions.

- Be sure all mating surfaces are smooth and free of debris.
- 2. Install Seametrics provided gaskets, or equivilent, on each end of meter as shown in diagrams below. If using grounding rings, install one gasket on each side of the grounding ring.
- 3. Failure to install gaskets will void warranty.



*Installation* without grounding rings

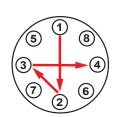


Installation with grounding rings

## **Tightening Flange Bolts**

NOTE: Mating pipe flanges must be ANSI 150# full face (FF) and/or raised face (RT).

- 1. Tighten flange bolts in an alternating pattern.
  - Tighten left flange bolt-1 to 20% recommended torque.
  - Tighten right flange bolt-1 to 20% of recommended torque.
  - Repeat steps a and b for each bolt in an alternating order, such as shown at right, tightening to 40%, then 60%, then 80%, and then 100%.
- 2. Test for leaks.
- If needed, tighten further in 10% increments until leaking stops. DO NOT over-tighten. Overtightening can cause serious damage to the flow meter.
- 4. Recheck after 24 hours, adjusting if needed.



Suggested Tightening Sequence

# SUGGESTED FLANGE BOLT TORQUE

	Liner					
Pipe Size	ft-lb	Nm				
2"	18	25				
3″	25	34				
4"	20	27				
6"	42	57				
8"	65	88				
10"	73	99				
12"	97	132				



**CAUTION:** Improper tightening sequence can cause serious damage to the flow meter.

- Do not tighten one side at a time.
- Do not tighten each bolt completely at one time.

**ATTENTION**: Une séquence de serrage incorrecte peut endommager gravement le débitmètre.

- Ne serrez pas un côté à la fois.
- Ne serrez pas complètement chaque boulon en une seule fois.

### **Equalization and Grounding**



### WARNING: ELECTRICAL SHOCK HAZARD

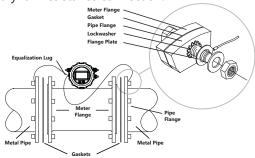
When the AG3000 is installed in a plastic piping system, or when externally powered, the piping system must be grounded to meet national and local electrical safety codes. Failure to do so can result in electrocution.

### AVERTISSEMENT: RISQUE D'ÉLECTROCUTION

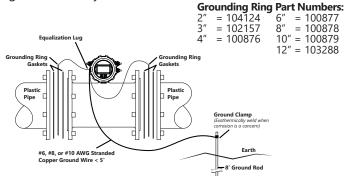
Lorsque l'AG3000 est installé dans un système de tuyauterie en plastique, ou lorsqu'il est alimenté de manière externe, le système de tuyauterie doit être mis à la terre pour respecter les codes de sécurité électriques nationaux et locaux. Ne pas le faire peut entraîner une électrocution.

**Metal Pipe Installations.** To equalize the electrical potential of the fluid, the meter, and the surrounding pipe, secure the flange plates (factory-installed on the equalization wire) to both pipe flanges at one of the bolt holes, as shown below.

Be sure the lock washer fits between the pipe flange and the flange plate. For the best electrical bonding, remove rust and paint to expose clean, bare metal where the equalization flange plate lock washer contacts the pipe flange. Connection must be inspected periodically for corrosion to maintain the necessary low resistance connection.



Plastic Pipe and Electronically Noisy Installations. When the meter is installed in plastic pipe or in an electrically noisy system (near a VFD etc.), grounding rings are recommended. As shown in the diagram below, the equalization wires should be solidly connected to the grounding ring tabs instead of the flange bolts as in metal piping installations. Where lightning is a threat, or in severe electrical environments, an optional connection to a nearby equipment ground or ground rod may be advisable.



Although grounding rings will not be necessary on all installations, adding grounding rings to any meter at the time of installation will make the diagnosis and elimination of excessive noise or transient voltages much easier if found during normal operation of the meter site.

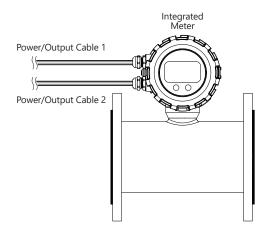
Adding a 5/8" x 8' independent ground rod dedicated to the meter, a ground rod clamp, and connecting them with at least 10 GA ground wire may be necessary when electrical noise is present, but unlike grounding rings, ground rods are easy to add after the fact although installing these during meter installation adds insurance that a meter will encounter less noise and will help protect against large electrical spikes.

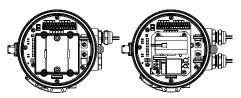
Lack of grounding will always cause more problems than grounding loops.

Anytime you work on the meter body or inside the housing, be sure to discharge system pressure prior to working on any part of the meter.

### **General Cable Information**

In the AG3000p meter, there are a maximum of two Power/ The AG3000p is available in either DC or AC versions. Output cables that can be installed. These cables contain the wires for any available options (scaled pulse, 4-20mA, Modbus<sup>®</sup>, and Digital) as well as power (DC or AC). (See Cable Wiring Diagrams and Cable Wiring Table.) It is up to the user to decide how to best organize the wiring for the application.





DC version

AC Version

If the meter is configured with AC power, one of the Power/ Output cable ports must be reserved for AC power only. We do not recommend combining AC power signals with any of the meter outputs in a single cable. If the meter is configured for DC power, you may have one or two cables, depending on configuration. (See Cable Wiring Diagrams.)

### **Cable Gland Opening and Sealing**

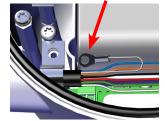


**NOTICE**: Improper sealing of glands or cables will invalidate any warranty. If plugs or cable glands are removed, reinstall using Teflon pipe sealant, or tape, to ensure maximum moisture protection.

AVIS: Une mauvaise étanchéité des presse-étoupes ou des câbles annulera toute garantie. Si les bouchons ou les presse-étoupes sont retirés, réinstallez-les à l'aide d'un scellant pour tuyaux en Téflon ou d'un ruban adhésif pour assurer une protection maximale contre l'humidité.



Remove plug & o-ring. Insert cable gland/strain relief. Feed cable through cable gland.



Clamp cable with strain relief clips. If connecting inside a housing, attach drain wire lug to bracket post.



Torque cable gland sealing nut to 22 in-lbs.

### **Cable Installation**

 On the <u>back</u> of the meter, unscrew the <u>black</u> user access lid and remove it.

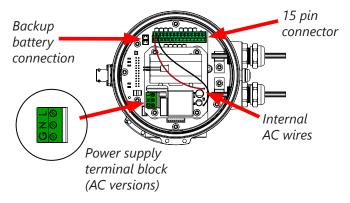


- 2. Remove the 15 pin screw connector from its bag.
- 3. Remove the plug and o-ring from the cable port(s) where you want to insert the cable(s).
- 4. Install cable gland(s) using Teflon pipe sealant, or tape, and insert cable end(s).
- Strip cable jacket and conductors and install the wires into the 15 pin screw connector in their respective locations for your options, Modbus®, pulse, etc. (See Cable Wiring Table for details.)

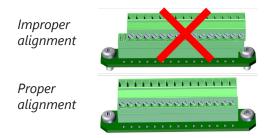


- If using AC power version continue here. If not, then skip to step 11. If AC then take the red and black wires coming out of the AC supply board and install in POWER+ and POWER- (red wire to pin 15, black wire to pin 14).
- 7. When the AC power supply board is installed, 85-264 VAC power is supplied via a user-supplied 3 conductor power cord having local regulatory agency approval. If installed outdoors or less than 33ft. (10m) from a utility power service entrance, AC power should be supplied via a properly-grounded surge suppression device.

- 8. Remove the plug and o-ring from the AC cable port.
- 9. Install cable gland and insert cable end.
- Strip cable jacket and conductors and install 3 conductor power cable and wire to Line (L), Neutral (N) and ground (G) positions on power supply terminal block.



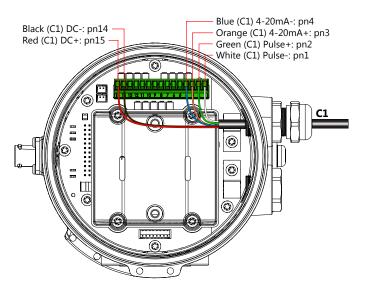
11. Plug the 15 pin screw connector into its socket. Be sure all pins align properly and that the connector has not slipped to one side.



- 12. Plug the backup battery cable into either of the two connectors to the left of the 15 pin connector. (Standard backup batteries are two 3.6V "D" lithium cells. For the AC option, the backup battery is one 9V alkaline cell.)
- 13. Secure the cables inside the internal strain relief clip and tighten the cable gland sealing nut securely (torque strain relief/sealing gland dome nut to 22 in-lbs). A loose nut could cause moisture ingress and compromise the meter head's IP68 rating, voiding the warranty.
- 14. Reinstall the user access lid. Be sure to avoid crossthreading the lid and to not pinch any wires with the lid.

### **Wiring Diagrams**

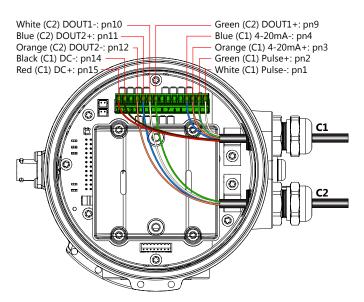
On the back of the meter, unscrew the black user access lid and remove it. Remove the 15 pin screw connector from its bag. Install the wires through the cable glands and into the 15 pin screw connector in their respective locations. Plug the 15 pin screw connector into its socket. ( $C1 = power/output \ cable \ 1$ ,  $C2 = power/output \ cable \ 2$ )



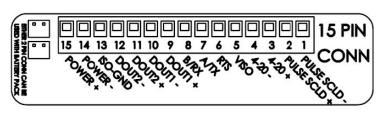
Orange (C2) Modbus A/TX: pn7
Blue (C2) Modbus B/RX: pn8
White (C2) Modbus Gnd: pn13
Black (C1) DC-: pn14
Red (C1) DC+: pn15
Red (C1) DC+: pn15
C1
C1
C2

DC Power with Pulse and 4-20mA (D1X/D2X)

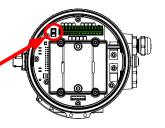
DC Power with Pulse, 4-20mA, and Modbus® (D1S/D2S)



DC Power with Pulse, 4-20mA, and Digital Out (D1G/D2G)



Plug the backup battery cable into either of the two connectors to the left of the 15 pin connector.



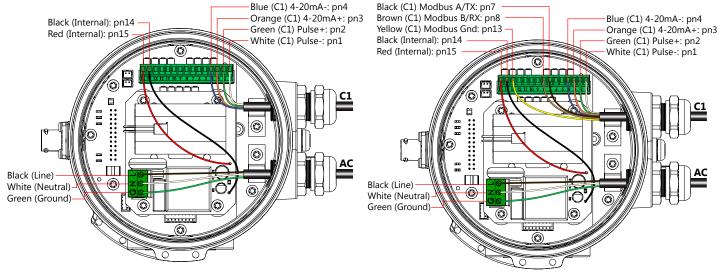


NOTICE: BACKUP BATTERIES ARE NOT INTENDED AS A PRIMARY POWER SOURCE OF A MAINS (DC or AC) CONFIGURED METER.

AVIS: LES PILES DE SECOURS NE SONT PAS CONÇUES COMME SOURCE D'ALIMENTATION PRINCIPALE D'UN COMPTEUR CONFIGURÉ SUR SECTEUR (CC ou CA).

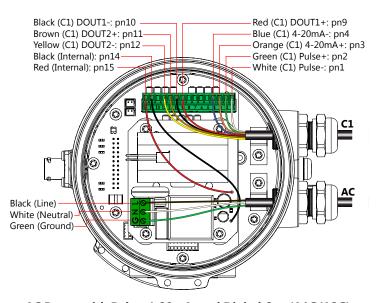
### Wiring Diagrams (continued)

On the back of the meter, unscrew the black user access lid and remove it. Remove the 15 pin screw connector from its bag. Install the wires through the cable gland and into the 15 pin screw connector in their respective locations. Connect internal black and red wires to pins 14 and 15, respectively. Plug the 15 pin screw connector into its socket. Install AC power cable through cable gland and connect to AC connector, as shown. (C1 = power/output cable, AC = AC power cable)

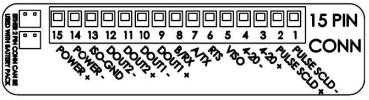


AC Power with Pulse and 4-20mA (A1X/A2X)

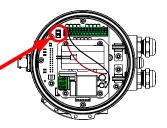
AC Power with Pulse, 4-20mA, and Modbus® (A1S/A2S)



AC Power with Pulse, 4-20mA, and Digital Out (A1G/A2G)



Plug the backup battery cable into either of the two connectors to the left of the 15 pin connector.

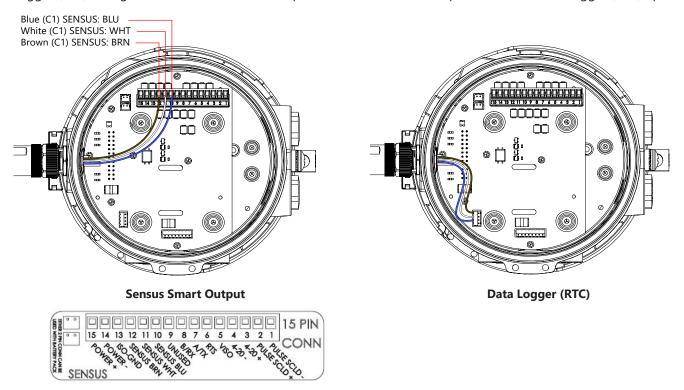




NOTICE: BACKUP BATTERIES ARE NOT INTENDED AS A PRIMARY POWER SOURCE OF A MAINS (DC or AC) CONFIGURED METER.
AVIS: LES PILES DE SECOURS NE SONT PAS CONÇUES COMME SOURCE D'ALIMENTATION PRINCIPALE D'UN COMPTEUR CONFIGURÉ SUR SECTEUR (CC ou CA).

### Wiring Diagrams (continued)

Any meter supplied with the Sensus Smart Output option will come with Sensus Smart Output wiring attached to the 15-pin connector. Data logger (RTC) is not an option with the Sensus option. High speed digital output is not available with the Sensus Smart Output option. Any meter supplied with the Data Logger (RTC) option will come with 4-pin Data Logger (RTC) wiring attached. Sensus Smart Ouput is not available as an option with the Data Logger (RTC) option.



### **Cable Wiring Table**

PIN	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1
O ID	PWR+	PWR-	ISO- GND	DOUT 2 -	DOUT 2 +	DOUT 1 -	DOUT 1 +	B/RX	A/TX	RTS	VISO	4-20 -	4-20 +	PULSE SCLD+	PULSE SCLD-
D1X/ D2X	RED C1	BLACK C1										BLUE C1	ORNG C1	GREEN C1	WHITE C1
D1S/ D2S	RED C1	BLACK C1	WHITE C2					BLUE C2	ORNG C2			BLUE C1	ORNG C1	GREEN C1	WHITE C1
D1G/ D2G	RED C1	BLACK C1		ORNG C2	BLUE C2	WHITE C2	GREEN C2					BLUE C1	ORNG C1	GREEN C1	WHITE C1
A1X/ A2X	RED INT	BLACK INT										BLUE C1	ORNG C1	GREEN C1	WHITE C1
A1S/ A2S	RED INT	BLACK INT	YELLOW C1					BROWN C1	BLACK C1			BLUE C1	ORNG C1	GREEN C1	WHITE C1
A1G/ A2G	RED INT	BLACK INT		YELLOW C1	BROWN C1	BLACK C1	RED C1					BLUE C1	ORNG C1	GREEN C1	WHITE C1
Sensus				Brown EXT	White EXT	Blue EXT									

(C1 = power/output cable 1 C2 = power/output cable 2 INT = Internal AC power wires) EXT = Sensus/ Data Logger Connector

### **Option IDs**

O ID POWER SOURCE / OUTPUT(S)

**D1X/D2X** = DC POWER / PULSE SCALED AND 4-20mA

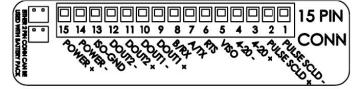
**D1S/D2S** = DC POWER / PULSE SCALED, 4-20mA, AND MODBUS<sup>®</sup>

**D1G/D2G** = DC POWER / PULSE SCALED, 4-20mA, AND DIGITAL

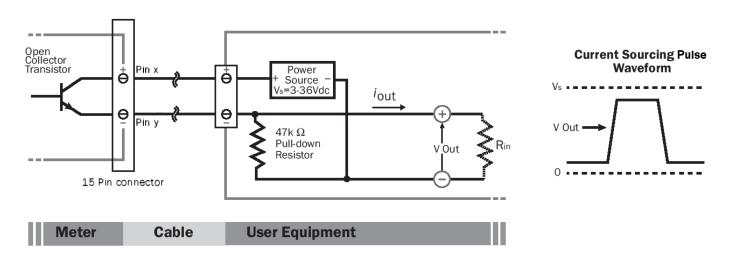
A1X/A2X = AC POWER / PULSE SCALED AND 4-20mA

A1S/A2S = AC POWER / PULSE SCALED, 4-20mA, AND MODBUS®

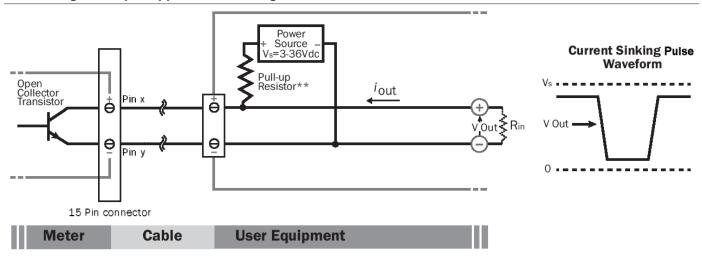
A1G/A2G = AC POWER / PULSE SCALED, 4-20mA AND DIGITAL



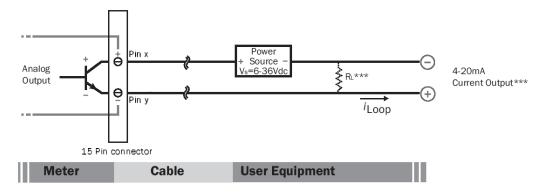
### Pulse or Digital Output Application - Sourcing Mode (Recommended for Rin < 30kΩ)



# Pulse or Digital Output Application - Sinking Mode (Recommended for Rin > $30k\Omega$ )



# Analog (4-20mA Current Loop) Output Application



<sup>\*\*</sup> Minimum resistor value is (100 x Vs) ohms. Higher resistances maybe used depending on frequency and cable length. Longer cables and high frequencies require lower resistance.

<sup>\*\*\*</sup> Resistor RL converts 4-20mA current to voltage for voltage input only devices.

**Cable Shield.** The cable shield and its bare drain wire should be connected at one end, but not both. Best practice is to connect the drain wire to an isolated ground at, or in, the user's equipment in order to drain off errant signals and electrical noise.

**Pulse Output Configuration.** A pulse output is standard on all models. Since this is an isolated output, the external equipment must include a DC power source to regenerate the pulse from the open-collector output (transistor equivalent of a contact closure). A pull-up or pull-down resistor may be needed if not included in the user equipment as shown in the diagrams. Both the power source and resistor may be supplied internally in some types of control and monitoring devices. If not, as for most PLC discrete input modules, they must be added externally at the module input terminals. The pulse output rate in volume units/pulse can be set by the user via the SETP tab on the meter's setup menus.

Because the pulse output of an AG3000 meter is set by the user, care must be taken to assure the output pulses do not exceed the maximum frequency of the meter while also ensuring a reasonable resolution.

K-factor: Remember that SETP is expressed in units totaled per output pulse (G/P if using gallons) while K-factors are expressed in pulses per gallon (P/G.) To determine K-factor from SETP, divide 1 by SETP (if SETP is expressed in gallons.) Conversely, 1 divided by the K-factor equals SETP

AG3000 meters that were initially configured as battery powered units have a maximum output frequency of 150 Hz. Those that were initially configured as powered units have a maximum output frequency of 200 Hz.

Because all pulse outputs (SETP) are configured in (rate) units totaled per pulse, all sizes of meters can be configured with the same SETP values

For example, if your rate is chosen as gallons per minute (GPM) the table below applies. If your rate is different, simply use your rate label in place of (GPM.) The numerical values will remain the same.

**Pulse Units.** The units of measure of SETP are independently selectable and are not tied to rate or total. Upon change of the

SETP unit, the pulse output may take up to 10 seconds, or the duration of one pulse (whichever is longer) to take effect.

**If Pulse Output is Inconsistent.** The PDAMP filter may need to be increased.

**Pulse Width Timing.** The unit and value of SETP must be chosen to keep the duration between meter pulse outputs to less than 500 seconds.

SETP	Flow Rate at 1 Hz (GPM)	Flow Rate at 200 Hz (GPM) Powered Meters	Flow Rate at 150 Hz (GPM) Battery Powered Meters
0.1	6	1200	900
0.2	12	2400	1800
0.3	18	3600	2700
0.4	24	4800	3600
0.5	30	6000	4500
0.6	36	7200	5400
0.7	42	8400	6300
0.8	48	9600	7200
0.9	54	10800	8100
1.0	60	12000	9000

Lower frequency output pulses (1 pulse for some particular number of gallons) can also be set.

Any output frequency can be determined by:

Rate (units/minute) ÷ SETP (units/pulse) = pulse/minute Hz = pulse/minute ÷ 60 seconds / minutes **Analog Output (4-20mA) Configuration.** Since the meter's analog output is isolated and passive, loop power must be supplied externally as shown previously. (In addition, an external resistor R<sub>L</sub> will be needed to convert the loop current to voltage for voltage-only input devices.) The meter's loop transmitter minimum voltage drop is 6Vdc which, with wiring resistance and loop power supply voltage, will determine the maximum resistance for R<sub>L</sub>. The flow rates corresponding to 4 and 20mA can be set by the user via the SET 4 and SET20 tabs on the meter's setup menus.

Note: As configured by the factory, any alarm state will force 22.8mA on the loop. This can be changed to 3.2mA - see Technical Bulletin, 'iMAG4700/AG3000: Changing the 4-20mA Alarm'.

Modbus® Serial Communication Configuration (factory configured). These connections provide a half-duplex, isolated, RS485 serial communications port using the Modbus messaging protocol. The TXD connection is the transmitted data output from the meter and RXD is the received data input to the meter. See Seametric's Modbus Interface Description, LT-103393 (available at www. seametrics.com) for supported Modbus message protocol and electrical interface specifications.

**Digital Output (High Frequency) Configuration.** These outputs are electrically similar to the Pulse Output described above except they are capable of output frequencies up to

10kHz. The frequency output scaling can be set by the user via the SETF tab on the meter's setup menus. Selections are: 500Hz and 1, 2, 5 and 10 KHz at maximum flow rate.

DOUT1 Pulses in forward direction

DOUT2 Pulses in reverse direction

K-Factors for High Speed Digital Output (High Frequency)

	SETF (Hz)							
Size	500	1K	2K	5K	10K			
3"	41.55	83.10	166.2	415.51	831.02			
4"	23.35	46.69	93.39	233.5	466.9			
6"	10.38	20.75	41.51	103.8	207.5			
8"	5.837	11.67	23.35	58.37	116.7			
10"	3.736	7.471	14.94	37.36	74.71			
12"	2.594	5.188	10.38	25.94	51.88			

### **Changing Flow Meter Settings**

### **Home Screen and General Navigation**

The HOME Screen displays flow volume, direction of the flow total and flow RATE along with status conditions such as Empty Pipe. Two buttons below the LCD display are used to access menu screens for viewing and changing meter setup parameters.



These two buttons are light sensors which can detect when a finger is covering them and activate upon release. Only three button touch actions are needed to control navigation through the menus, settings changes and back to the home screen.

### **HORIZONTAL SCROLLING:**

Tap right button to scroll horizontally through menu tabs or move horizontally within a tab dialog when applicable.



### **SELECT:**

Tap left button to change a highlighted item within a tab dialog.



### ENTER/EXIT:

Hold left button while tapping right button once to enter or exit a tab dialog or to navigate between the HOME and other menu screens.



# **Changing Total Direction/Resetting Batch Totalizers**

On the Main screen, hold  $\triangleright$  and tap  $\blacktriangle$  5 times to scroll through the total direction options. Release  $\triangleright$  to select a total direction.



Once BATCH FORWARD or BATCH REVERSE is selcted, tap Four times to reset batch totalizer.

### **Entering Menu System**

To enter the Menu System perform the hold and tap sequence. The Passcode entry screen will display. The default passcode is 000000. If a different passcode has previously been set, use the and to enter that passcode. In either case, hold and tap again to move into the menu system. (If you enter the wrong passcode, hold and tap again to return to the previous screen. See page 21 for information on how to change a passcode.)

ENTER PASSCODE

00000 PRESS AND TO CHANGE



# Making Selections

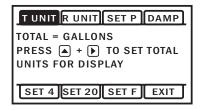
Once in the Menu System, move from tab to tab by tapping the right button. (See the next page for details on the various available tabs.)



**Select the parameter.** In the screen for the highlighted tab you will see the current parameter value for that tab. Tapping the right button, move to the tab for the parameter you want to change.

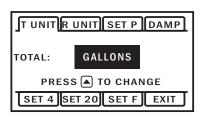


In this example, the first line indicates that the current unit for the TOTAL is GALLONS. The next two lines tell you what to do next.



If you would like to change the TOTAL units, just perform the hold and tap sequence to bring up a screen to change the setting.





**Select a new setting.** Select the new setting by scrolling through a list of selections as in the screen illustration below by tapping the left button to find a different TOTAL unit.



**Accept changes.** To accept any changes you have made, perform the hold and tap sequence.



When finished making changes. When you are finished making changes, move to the EXIT tab using the right button.



To return to the HOME screen, perform the hold and tap sequence.

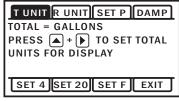


# **Standard Menu Options**

Note: Available options will depend on specific meter configuration. Not all options are available on all meters. **Options not ordered with your meter will not appear on the meter menu.** 

### T UNIT

View or change TOTAL volume units



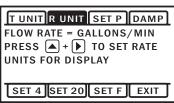
### SET 4

View or change flow rate corresponding to 4mA.



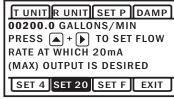
# **RUNIT**

View or change flow RATE units



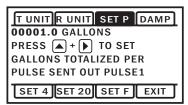
# **SET 20**

View or change flow rate corresponding to 20mA.



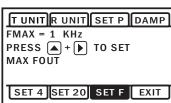
### **SET P**

View or change pulse output scaling



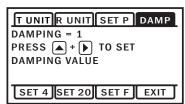
# **SET F**

View or change high frequency output scaling



### **DAMP**

View or change # of samples for rolling average.



# <u>EXIT</u>

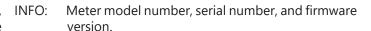
Return to HOME SCREEN or enter SUBMENU



### **Special SUBMENU for Further Options**

The EXIT tab in the MAIN MENU has a second function. If, instead of using the hold and tap sequence to return to the HOME screen, you tap five times, you will be redirected to a SUBMENU screen from which you can access several more options.

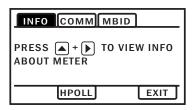
Navigation in this SUBMENU is the same as for the MAIN MENU. Whenever you wish, go to the EXIT tab in the SUBMENU and perform the hold and tap sequence to return to the MAIN MENU.



COMM: Modbus® baud rate and parity.

MBID: Modbus® address

EXIT: Return to MAIN MENU.



Sub-Menu

### **To Change a Passcode and Decimal Places**

The AG3000 has a passcode system for restricting access to the menus. The AG3000 comes from the factory with the passcode set to 000000. When a user attempts to enter the menu system (see details on page 19), the passcode entry screen will be displayed.

ENTER PASSCODE

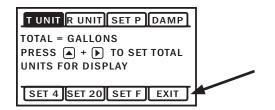
OOOOO

PRESS AND TO CHANGE

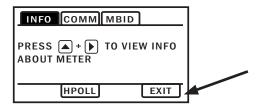
The default passcode is 000000. If a different passcode has previously been set, then the user must enter that passcode at this time. After entering the passcode, or leaving it at 000000 if using the default passcode, the user does the tap and hold sequence to move into the menu system.

**To change the passcode**, you must use the THIRD MENU screen. Access the THIRD MENU screen as follows:

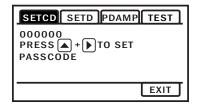
• Enter the main menu system, as described above.



 On the main menu, tab over to the EXIT tab and tap the five times. A SUBMENU screen will display.



 On the SUBMENU screen tab over to the EXIT tab and tap the five times. The THIRD MENU screen will display.



- To set the passcode, hold and tap and then use the
   and
   to enter the new code.
- Hold and tap again to return to the THIRD MENU screen.
- Tab to EXIT, and then hold and tap to return to the SUBMENU.

### To change the number of decimal places in the total

- To set the decimal point, hold and tap on SETD and then use the to move the decimal point.
- Hold and tap again to return to the Set THIRD MENU screen.
- Tab to EXIT, and then hold and tap to return to the SUBMENU.

### **PDAMP**

PDAMP is used to view or change the number of samples for rolling average of pulse output.

### **TEST**

TEST allows the user to initiate a fully functional, artificial flow rate for the purpose of testing other connected equipment. When TEST is applied, all features of the meter will function at the stated flow rate (in gallons per second).

For TEST to function, the meter must be filled (not EMPTY PIPE).

To enter a value into the TEST feature, navigate to the TEST tab and enter a flow rate value in the VAL screen (in gallons per second only,) then to the VAL box and to the ON screen. This will initiate the TEST feature. The next would bring you to the OFF screen, but you can 'hold and tap' the arrows to return you to the sub menu while the feature operates.

After use, the TEST feature must be turned OFF. If the TEST feature is not turned OFF, the stated static flow rate (in gallons per second) will be shown any time the meter is full or in a flowing condition. Flow values recorded by the meter while the TEST feature is operating are permanently recorded in the displayed TOTAL. It may be useful to note that these values are only written to permanent memory every 15 minutes and cycling all power within this 15 minute time frame will return the meter to its previous total.

# **Troubleshooting**

Problem	Probable Causes	Things to try		
Blank Display	Faulty wiring from power source to meter	Check for incorrect wiring. Measure voltage with DMM where red and black wires connect to terminal block TB1 on back side of display. Verify correct polarity and confirm that voltage is steady and between 9Vdc and 32Vdc		
	Backup battery has not been plugged in	Plug in the battery		
	Dead backup battery	Replace battery		
Flow rate reading fluctuates excessively when flow is unchanging	Excessively turbulent or unsteady flow due to partially closed valves or other flow obstructions	Eliminate or minimize causes of flow disturbances or increase meter damping		
	Pipe not full	Provide back pressure or other means to ensure pipe is filled		
	Pulsing flow due to combining multiple upstream flow sources	Move connection point further upstream		
	Insufficient mixing of upstream chemicals	Move chemical injection downstream from meter		
	Low fluid conductivity < 20 µS/cm	Replace with different type of meter		
	Noisy electrical environment	Improve grounding at meter and nearby potentially noisy electrical equipment. Increase distance between meter and electrical noise sources.		
	Defective or noisy AC switching power supply	Replace power supply		
Flow Rate appears correct but pulse/ frequency output is low,	Wiring incorrect	Compare wiring with appropriate wiring recommendations		
erratic or absent	External device input impedance too low	Use sourcing rather than sinking interface connection		
	Cable too long	Reduce interface pull-up resistance		
Flow Rate appears correct but pulse/frequency output is erratic and/or too high	Electrical noise sources interfering with pulse frequency signal	Isolate, remove or reduce noise sources. Move meter control cable away from noise sources. Increase pulse damp setting (PDAMP)		
	Wrong type of cable	Use only twisted pair cable and ensure both signal wires are on same twisted pair		
	Grounding problem	Improve or try different grounding method		

# **Error Messages**

Under certain conditions an error message may be displayed.

Message	Description	Notes
INIT	Initialization is occurring during power up.	
EMPTY PIPE	Fluid is not detected between the sensing electrodes.	Loop output = 22.8mA
LO in battery icon	Battery is getting low, replace soon. Meter still functions.	Above 6.4V, OK appears in icon
BATT END	Battery is very low (approx. 6.1V). Totalizer stops updating.	Loop output = 4mA
LOW VOLT	Incoming external power is very low and backup battery is dead or not connected	Loop output = 4mA
COIL FAIL	Coil current too high or too low (short or open).	Loop output = 22.8mA
COMM FAIL	Communication between transmitter and sensor board fails.	Loop output = 22.8mA
OVER RANGE	Rate exceeds number of digits that can be displayed. Adjust units.	Loop output = 4mA

### Warning notice system

This manual contains notices you have to observe in order to ensure your personal safety, as well as to prevent damage to property. The notices referring to your personal safety are highlighted in the manual by a safety alert symbol, notices referring only to property damage have no safety symbol. These notices shown below are graded according to the degree of danger.



Indicates that death or severe personal injury will result if proper precautions are not taken.



Indicates that minor personal injury may result if proper precautions are not taken.



Indicates that an unitended result or situation can occur if the corresponding information is not taken into account.

If more than one degree of danger is present, the warning notice representing the highest degree of danger will be used. A notice warning of injury to persons with a safety alert symbol may also include a warning relating to property damage.

### **Qualified personnel**

The product/system described in this documentation may be operated only by personnel qualified for the specific task in accordance with the relevant documentation for the specific task, in particular its warning notices and safety instructions. Qualified personnel are those who, based on their training and experience, are capable of identifying risks and avoiding potential hazards when working with these products/systems.

### **Proper use of Seametrics products**

Seametrics products may only be used for the applications described in the catalog and in the relevant technical documentation. If products and components from other manufacturers are used, these must be recommended or approved by Seametrics. Proper transport, storage, installation, assembly, commissioning, operation and maintenance are required to ensure that the products operate safely an without any problems. The permissible ambient conditions must be adhered to. The information in the relevant documentation must be observed.

#### Trademarks

All names identified by ® are registered trademarks of the Seametrics. The remaining trademarks in this publication may be trademarks whose use by third parties for their own purposes could violate the rights of the owner.

### Disclaimer of liability

We have reviewed the contents of this publication to ensure consistency with the hardware and software described. Since variance cannot be precluded entirely, we cannot guarantee full consistency. However, the information in this publication is reviewed regularly and any necessary corrections are included in subsequent editions.

### The limited warranty set forth below is given by Seametrics, with respect to Seametrics brand products purchased in the United States of America.

Seametrics warrants that products manufactured by Seametrics, when delivered to you in new condition in their original containers and properly installed, shall be free from defects in material and workmanship. Seametrics products are warranted against defects for a minimum period of two (2) years from date of installation, unless otherwise specified, with proof of install date. If no proof of install date can be provided, warranty period will be two (2) years from date of shipment from Seametrics, as defined on Seametrics' invoice. Seametrics' obligation under this warranty shall be limited to replacing or repairing the part or parts, or, at Seametrics' option, the products, which prove defective in material or workmanship. The following are the terms of Seametrics' limited warranty:

- a. Buyer must give Seametrics prompt notice of any defect or failure and satisfactory proof thereof.
- b. Any defective part or parts must be returned to Seametrics' factory or to an authorized service center for inspection
- c. Buyer will prepay all freight charges to return any products to Seametrics' factory, or another repair facility. as designated by Seametrics.
- d. Defective products, or parts thereof, which are returned to Seametrics and proved to be defective upon inspection, will be repaired to factory specifications.
- e. Seametrics will deliver repaired products or replacements for defective products to the buyer (ground freight prepaid) to the destination provided in the original order.
- f. Products returned to Seametrics for which Seametrics provides replacement under this warranty shall become the property of Seametrics.
- This limited warranty covers all defects encountered in normal use of Seametrics products, and does not apply to the following cases
  - i. Loss of or damage to Seametrics product due to abuse, mishandling, or improper packaging by buyer
  - ii. Failure to follow operating, maintenance, or environmental instructions prescribed in Seametrics' instruction manual
  - iii. Products not used for their intended purpose
  - iv. Alterations to the product, purposeful or accidental
  - v. Electrical current fluctuations
  - vi. Corrosion due to aggressive materials not approved for your specific product
  - vii. Mishandling, or misapplication of Seametrics products
  - viii. Products or parts that are typically consumed during normal operation
  - Use of parts or supplies (other than those sold by Seametrics) which cause damage to the products, or cause abnormally frequent service calls or service problems
- h. A new warranty period will be established for repaired products, or products replaced during the original warranty period.
- i. In the event that equipment is altered or repaired by the buyer without prior written approval by Seametrics, all warranties are void. Damage caused by equipment or accessories not manufactured by Seametrics may void the product's warranty.
- j. SOFTWARE: The Seller grants the user a non-exclusive license to use Seametrics' software, according to the following limitations and conditions:
  - i. The user may install the software on one or more desktop or laptop computers.
  - iii. All title and intellectual rights to the software are owned by Seametrics
    iii. No copies may be made or distributed except as described above.
  - iv. The user may not modify or reverse-engineer the software.

THE FOREGOING WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WHETHER ORAL, WRITTEN, EXPRESSED, IMPLIED OR STATUTORY. NO IMPLIED WARRANTY, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, APPLIED TO THE PRODUCTS AFTER THE APPLICABLE PERIOD OF THE EXPRESS LIMITED WARRANTY STATED ABOVE, AND NO OTHER EXPRESS WARRANTY OR GUARANTY, EXCEPT AS MENTIONED ABOVE, GIVEN BY ANY PERSON OR RENTITY WITH RESPECT TO THE PRODUCTS, SHALL BIND SEAMETRICS. SEAMETRICS SHALL NOT BE LIABLE FOR LOSS OF REVENUES, OR PROFITS, OR INCONVENIENCES, EXPENSE FOR SUBSTITUTE EQUIPMENT OR SERVICE, STORAGE CHARGES, LOSS OF DATA, OR ANY OTHER SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGE CAUSED BY THE USE OR MISUSE OF, OR INABILITY TO USE THE PRODUCTS, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF SEAMETRICS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT SHALL RECOVERY OF ANY KIND AGAINST SEAMETRICS BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE PRODUCT SOLD BY SEAMETRICS AND CAUSING THE ALLEGED DAMAGE. WITHOUT LIMITING THE FOREGOING, YOU ASSUME ALL RISK OF LIABILITY FOR LOSS, DAMAGE, OR INJURY TO YOU AND YOUR



PROPERTY AND TO OTHERS AND THEIR PROPERTY ARISING OUT OF USE OR MISUSE OF, OR INABILITY TO USE THE PRODUCTS NOT CAUSED DIRECTLY BY THE NEGLIGENCE OF SEAMETRICS.